Jira Backup Cheat Sheet

Make sure to have…

[Backup]

- [ ] Backup all platforms data: Jira Cloud, Jira Work Management, Jira Service Management
- [ ] Full data coverage (including projects, roles, users, boards, and more)
- [ ] Multiple Jira accounts protection
- [ ] Multiple backup plans/policies (for one or many accounts)
- [ ] Policy-based advanced backup plans
- [ ] Full, incremental, differential backups
- [ ] Flexible scheduler and custom backup frequency
- [ ] Backup on demand
- [ ] Multi-storage compatibility (any cloud or on-premise storage)
- [ ] SaaS or on-premise deployment

[Backup Performance]

- [ ] Basic rotation scheme (daily backups)
- [ ] Grandfather-Father-Son rotation scheme
- [ ] Forever Incremental rotation scheme
- [ ] Unlimited retention
- [ ] Data compression on source
- [ ] Backup replication based on plans
- [ ] Task balancing

[Data Restore & Disaster Recovery]

- [ ] Every-scenario-ready Disaster Recovery
- [ ] Recovery to the same account
- [ ] Recovery to different account
- [ ] No-user recovery option (to free Jira account)
- [ ] Restore to the local machine
- [ ] Cloud-to-Cloud/Cloud-to-local restore
- [ ] Point-in-time recovery

[Security & Compliance]

- [ ] AES encryption level of choice
- [ ] In flight and at rest encryption
- [ ] Your own encryption key
- [ ] Zero-knowledge encryption
- [ ] SSO (GitHub, GitLab, Atlassian, Google)
- [ ] Secure password vault
- [ ] SSL transfer encryption
- [ ] Data Center region of choice (US/EU)
- [ ] Compliance reports
- [ ] ISO27001 & SOC 2 audited vendor

[Monitoring & Management]

- [ ] Central management console
- [ ] Data-driven dashboards
- [ ] Multiple admin accounts
- [ ] Access and privileges settings
- [ ] Customizable email and Slack notifications
- [ ] Advanced audit logs
- [ ] Webhooks and API
- [ ] Daily reports for compliance purposes

[Ransomware Protection]

- [ ] Immutable storage
- [ ] Multi-storage system for 3-2-1 backup
- [ ] Limited access to storage credentials
- [ ] Backup-as-a-Service
- [ ] Disaster Recovery for Business Continuity

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